

Shimano (Singapore) Pte. Ltd. Recalls Cranksets for Bicycles Due to Crash Hazard

Shimano has launched a voluntary inspection and replacement program for some bonded 11-speed HOLLOWTECH II road cranksets produced before July 2019 for a possible bonding separation issue, posing a crash hazard to consumers.



Dura-Ace FC-9000



Dura-Ace FC-R9100



Dura-Ace FC-R9100P



Ultegra FC-6800



Ultegra FC-R8000

This recall involves models Ultegra FC-6800, Dura-Ace FC-9000, Ultegra FC-R8000, Dura-Ace FC-R9100 and FC-R9100P 11-Speed Bonded Hollowtech Road Cranksets manufactured prior to July 2019 sold individually and on bicycles sold by other manufacturers such as Trek and Specialized. A crankset is the component of the bicycle that the chain and pedals attach to for pedalling. The model numbers are stamped on the inside of the crank arm near the bottom of the arm. The affected models are pre-July 2019 production and have the following two-letter production code on the crank arm where the pedals are attached (red box on the image below): KF, KG, KH, KI, KJ, KK, KL, LA, LB, LC, LD, LE, LF, LG, LH, LI, LJ, LK, LL, MA, MB, MC, MD, ME, MF, MG, MH, MI, MJ, MK, ML, NA, NB, NC, ND, NE, NF, NG, NH, NI, NJ, NK, NL, OA, OB, OC, OD, OE, OF, OG, OH, OI, OJ, OK, OL, PA, PB, PC, PD, PE, PF, PG, PH, PI, PJ, PK, PL, QA, QB, QC, QD, QE, QF, QG, QH, QI, QJ, QK, QL, RA, RB, RC, RD, RE, and RF.



Consumers who owned the affected models of cranksets should immediately stop using them, and contact Shimano at +65 98305212 to schedule a free crankset inspection. Consumers whose cranksets show signs of bonding separation or delamination during the inspection will be provided a free replacement crankset and installation.

For more information on this matter, please visit the Shimano [website](#).