

**Anker Recalls Multiple Power Bank Models**

Anker Innovations has identified manufacturing defects in the following models of power banks, which may potentially cause overheating, melting, smoking or fire:

S/N	Model No.	Product brand and name
1	A1681	Anker Zolo Power Bank (20K, 30W, Built-In USB-C and Lightning Cable)
2	A1689	Anker Zolo Power Bank (20K, 30W, Built-In USB-C Cable)
3	A1257	Anker Power Bank (10K, 22.5W)
4	A1647	Anker Power Bank (20,000mAh, 22.5W, Built-In USB-C Cable)

Consumers should immediately stop using these power banks and check if their unit is affected by locating the model and serial numbers on the bottom or side of their power bank (refer to the images below).



If the model is an affected model listed above, consumers should verify the serial number using the online recall [form](#) to confirm if their unit is part of the recall. Through this same form, consumers can submit a claim to receive either a free replacement power bank or a gift card redeemable at the Anker Lazada store.

*Note: When checking serial numbers, please be careful to distinguish between similar-looking characters. Affected serial numbers do not contain the letters "O" or "I".*

After receiving confirmation of eligibility, dispose of the affected unit at a certified facility that accepts recalled lithium-ion batteries. Do not dispose of these units in regular trash or recycling bins.

For questions or assistance, contact Anker at [support@anker.com](mailto:support@anker.com) with the subject line "[Model Number] Anker Power Bank Recall" (e.g., "A1647 Anker Power Bank Recall").

For more information on the recall, visit [here](#).