

## DT Swiss Recalls Carbon Fibre Bicycle Wheels Due to Crash Hazard

DT Swiss has launched a voluntary recall for certain bicycle wheels with carbon fibre composite rims manufactured in Vietnam from 1 August 2024 onwards due to potential delamination issues that could lead to structural failure. This defect increases the risk of accidents and crashes.



This recall involves bicycle wheels from the following model series: ARC 1100, 1400, 1600 DICUT 50/55/65; ARC 1600 SPLINE 50/55/65; ERC 1100, 1400, 1600 DICUT 35/45; ERC 1600 SPLINE 35/45; ERC LOG CLASSIC 45; CRC 1100 DICUT 45; CRC 1400, 1600 SPLINE 35/45; and HEC 1400 SPLINE 45. These products were sold either as parts of complete bicycles or as individual components via online retailers or specialist shops.

Consumers can check if their product is affected, by first identifying if it has a DT Swiss ID number of 2740000 or higher stamped on the product. Next, use the DT Swiss ID number to confirm whether your product is involved in this product safety recall on the [website](#) set up specifically for this purpose.

**IS YOUR WHEEL POTENTIALLY AFFECTED? - CHECK YOUR WHEEL/SET HERE**

Enter your DT Swiss ID here (front wheel first)

ID 1 2 3 4 5 6 7

**WHERE CAN I FIND THE DT SWISS ID ON MY WHEEL?**

The DT Swiss ID sticker can be found in three positions on the rim.

1. Check your rim between the spokes.

2. Check on the rim tape.

3. Check the rim wall.

If the stickers with the DT Swiss ID number are no longer visible or have become illegible, consumers can [email](#) the rim series number located under the rim tape for verification.

Consumers should immediately stop using the affected wheels and visit DT Swiss' [website](#) to check if their product is affected by the recall. Affected consumers will receive a new bicycle wheel of the same type as a replacement after quality testing confirms the defect.

For more information, consumers can:

- Visit: [www.dtswiss.com/en/recall](http://www.dtswiss.com/en/recall)
- Email: [recall@dtswiss.com](mailto:recall@dtswiss.com)
- Call (Europe GMT+2, 09:00-12:00 & 13:30-17:00):

- Free Hotline: +800 0000 1994
- Alternative Phone: +41 32 344 62 44