

03 May 2019

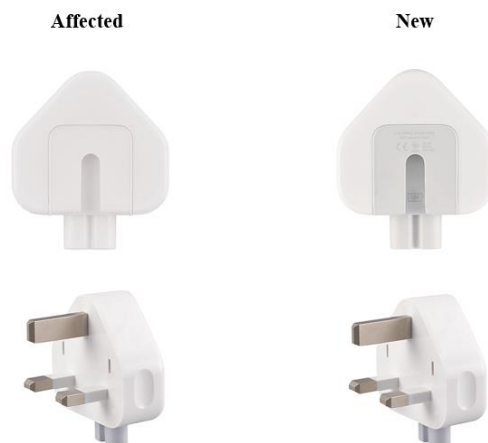
Apple recalls three-prong AC wall plug adapters

Apple has announced a voluntary recall of certain three-prong AC wall plug adapters.

In rare cases, repeated impact to the affected wall plug adapters may cause breakage, exposing internal electrical components that pose an electrocution risk.

The affected wall plug adapters were manufactured between 2003 and 2010. They were subsequently distributed between January 2003 to January 2015 as original equipment with Mac computers and certain iOS devices as well as part of the Apple World Travel Adapter Kits.

The affected three-prong AC wall plug adapters are white, with no letters in the inside slot where it attaches to the Apple power adapter. They can be easily distinguished from Apple's new wall plug adapters, which are which are unaffected by this issue. The new adapters are white with grey on the inside portion that attaches to the power adapter.



Affected consumers will be offered free replacements.

For more information on the exchange process, please visit: www.apple.com/sg/support/three-prong-ac-wall-plug-adapter/

Consumers may also contact Apple for support and service via the following numbers:

- Within Singapore: 800-186-1087
- Outside Singapore: (65) 6480-4071