

5 TIPS FOR SHOPPING ONLINE

CHECK FOR THE SAFETY MARK!



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Household items such as electrical, electronic and gas appliances regulated under the Consumer Protection (Safety Requirements) Regulations need to carry the SAFETY Mark before they can be sold in Singapore.

When in doubt, ask the seller if the product has been tested for safety and bears a valid SAFETY Mark.

Verify the SAFETY Mark's validity at: go.gov.sg/checksafetymark



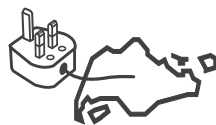
ASK QUESTIONS

Contact the seller to find out more about the product's features and functionalities.



BUY FROM OFFICIAL STORES OR REPUTABLE ONLINE MARKETPLACES

Look for official sellers and ask if they provide after sales services such as local customer support, full product warranty, and a return or exchange policy.



IS IT DESIGNED FOR USE IN SINGAPORE?

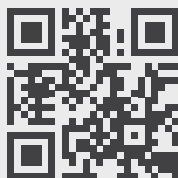
Contact the seller to ensure that the product comes with plugs and voltages that are suitable for use locally.



DO YOUR HOMEWORK

Check out past buyers' feedback, seller ratings, and independent product reviews to make sure no safety hazards or reliability issues exist.

A quick search online can often help reveal products that have been recalled by the manufacturer or had its sale stopped by regulatory bodies over safety issues. You can also visit go.gov.sg/recalls for product recalls and notices.



Find out more about shopping safely online:
go.gov.sg/shopsafeonline

**CONSUMER
PRODUCT SAFETY
OFFICE**