

4 PRODUCT SAFETY TIPS WHEN YOU SHOP ONLINE

While price may be one of the first things we consider when shopping online, smart shoppers always look beyond that. Products that are not built to last or come with no clear usage instructions may end up costing you more in the long run. Find out how you can make better online purchasing decisions by asking the right questions.

CHECK FOR THE SAFETY MARK!



Household electrical, electronic and gas appliances controlled under the Consumer Protection (Safety Requirements) Regulations need to carry the SAFETY Mark before they can be sold in Singapore.



ASK QUESTIONS!

If the product description, pictures or videos do not clearly explain its features and functionality, never hesitate to contact the seller for more details.



IS IT DESIGNED FOR USE IN SINGAPORE?

When buying electrical appliances online, technical specifications printed on the packaging may not be shown on the product page. Always contact the seller to ensure that it comes with plugs and voltages that are suitable for use locally.



DO YOUR HOMEWORK

A quick search online can often help reveal products that have been recalled by the manufacturer, received bad reviews or had its sale stopped by regulatory bodies over safety issues.

For the latest list of products that have been recalled in Singapore over safety concerns:

www.go.gov.sg/safetyrecalls

For more consumer tips:

www.go.gov.sg/safetytips

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