

Reference : CPSO-18032026-23
Date : 18 March 2026
To : Registered Suppliers
Subject : Legal action taken against a Registered Supplier and an individual for the supply of unregistered Controlled Goods

This circular serves as a reminder that supplying (or advertising for supply) of unregistered Controlled Goods (CGs) in Singapore constitutes an offence under the Consumer Protection (Safety Requirements) Regulations (CPSR). This prohibition applies regardless of whether the product has been labelled "for export only" or if it has been communicated to customers that the product is not intended for use in Singapore. All Registered Suppliers (RSs) must ensure that all products classified as CGs comply with CPSR requirements and verify that registrations of CGs remain valid at the time of supply.

2 Under the CPSR, all CGs must undergo testing and certification to specified safety standards, registration with the Consumer Product Safety Office (CPSO), and affixed with the SAFETY Mark before they can be supplied in Singapore.

3 Action has been taken by the CPSO against a company for the supply of unregistered CGs. Investigations revealed that a RS had supplied unregistered CGs delivered to Singapore from overseas through deliberate arrangements facilitated by an individual. These arrangements included payment methods, delivery logistics, and information written in the invoices which were meant to mislead consumers.

4 The RS was consequently prosecuted and eventually pleaded guilty to supplying three unregistered CGs and was fined S\$15,000 by the State Courts for the three offences. The individual who facilitated these offences was similarly prosecuted, and was fined S\$18,000.

5 CPSO takes a serious view towards non-compliance of CPSR requirements and will not hesitate to take legal action against RSs or any individual who facilitates such offences. Any person found guilty of supplying unregistered CGs is liable upon conviction to a fine not exceeding S\$10,000 or imprisonment for a term not exceeding 2 years or to both.

6 For enquiries, contact the CPSO at [go.gov.sg/contact-cpso](https://www.go.gov.sg/contact-cpso).

Issued by:
The Consumer Product Safety Office

This is a computer-generated circular and no signature is required.