

Reference : CPSO-090725-19
Date : 09 Jul 2025
To : Registered Suppliers and Conformity Assessment Bodies
Subject : Updates to Regulatory Requirements for Toughened Glass Gas Hobs

Dear Registered Suppliers (RSes) and Conformity Assessment Bodies (CABs),

This circular outlines amendments to the requirements for registering toughened glass gas hobs under the Consumer Protection (Safety Requirements) Regulations (CPSR).

2. Currently, Registered Suppliers (RSes) must include a printed copy of the toughened glass brochure with every toughened glass gas hob supplied. The brochure guides consumers to information on the Consumer Product Safety Office's (CPSO) website, regarding the safe use and maintenance of toughened glass appliances.

3. From 09 July 2025, RSes will direct consumers to the CPSO webpage through one of the following methods:

- a) A QR code advisory affixed to the gas hob surface
- b) A QR code advisory printed in the gas hob instruction manual
- c) The existing printed toughened glass brochure

4. From 09 July 2026, RSes will direct consumers to the CPSO webpage through one of the following methods:

- a) A QR code advisory affixed to the gas hob surface
- b) A QR code advisory printed in the gas hob instruction manual

The printed brochure option will be discontinued from 09 July 2026.

5. All QR code advisories must comply with the specifications detailed in Annex A. Toughened glass hobs that do not meet these specifications will be considered non-compliant with CPSR requirements and will not be approved for supply in Singapore.

6. RSes can access and download the latest QR code advisory templates through their RS account at CPSAplus (<https://www.cpsaplus.gov.sg/HomePage/>).

7. For enquiries, please contact us at consumer_product_safety@cccs.gov.sg.

Issued by:

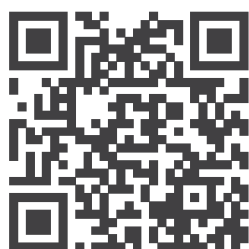
The Consumer Product Safety Office

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Annex A – Requirements for using the QR code advisory

1. General requirements:

- a) The QR code advisory consists of two parts:



Learn more about using and maintaining toughened glass in cooking appliances safely at www.go.gov.sg/tg-safety-tips.

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- i. A QR code positioned on the left side that links to CPSO's webpage on the safe use and maintenance of toughened glass appliances.
 - ii. Advisory text positioned on the right side
- b) The QR code advisory must be prominently displayed and clearly visible to consumers.
- c) The QR code must be scannable and direct users accurately to the designated CPSO webpage.
- d) The QR code advisory must be reproduced exactly as shown in the provided template.
- e) The proportions between the QR code and advisory text must match the provided template.
- f) The original height-to-width ratio must be maintained when resizing the QR code advisory.

2. Applying the QR code advisory to the toughened glass gas hob:

- a) RSEs may select their preferred method of affixing the QR code advisory to the gas hob body, including:
- i. Printing directly on the gas hob surface
 - ii. Applying as a standalone adhesive label
 - iii. Incorporating as part of a larger adhesive label
- b) The QR code advisory must measure no less than 15mm in height and 40mm in width.
- c) The QR code within the advisory must measure no less than 12mm in both height and width.
- d) The application method must not compromise the product's safety.

3. Incorporating the QR code advisory into the instruction manual:

- a) The QR code advisory must measure no less than 30mm in height and 80mm in width.
- b) The QR code within the advisory must measure no less than 24mm in both height and width.

4. Updates to the QR code advisory panel:

- a) If the QR code advisory template is updated, RSes must:
 - i. Cease using outdated versions on new incoming units of toughened glass gas hobs
 - ii. Implement the updated advisory on all new units.

CPSO may require the new QR code advisory to be applied to all existing market stock following a specified grace period.

Frequently Asked Questions for Circular CPSO-090725-19

Q. Can RSeS affix the QR code advisory to the underside of a gas hob that is intended for permanent installation?

A. No. The QR code advisory must be visible to consumers after the gas hob has been installed.

Q: What if my company cannot complete the transition from printed brochures to QR code advisory by 09 July 2026?

A: Please contact us via email with details of your situation. We will review such requests individually.

Q: Can RSeS continue using the printed brochures that were previously obtained from EnterpriseSG?

A: RSeS can continue using brochures obtained from EnterpriseSG until 09 July 2026. However, we encourage RSeS to progressively replace these with the QR code advisory where feasible.

Q. Will these regulatory changes apply to other Controlled Goods, such as gas hobs without toughened glass?

A. The updated regulatory requirements only apply to toughened glass gas hobs.