

Our Ref: Cir 2019-02 Date: 18 March 2019

To: All Registered Suppliers

Subject Scheme: Investigation of unregistered 3-pin plugs not complying with SS-145-1

## Dear Registered Suppliers.

This Circular is to inform Registered Suppliers that Enterprise Singapore (ESG) is currently investigating claims that certain unregistered 3-pin plugs which do not comply with the required safety standard (SS-145-1) are being supplied in Singapore.

The non-compliant 3-pin plugs are labelled similarly to the 3-pin plug models EL-210 and EL-210A manufactured by the company "Ching Cheng Wire Material Co" (which were found to be compliant). Compliant plugs manufactured by "Ching Cheng Wire Material Co" are registered as Controlled Goods by the Registered Supplier "Spiktron Corporation Pte Ltd". The non-compliant plugs are supplied by the company "Zhongshan Juren" and are not registered as Controlled Goods.

Ching Cheng Wire Material Co has stated that it has no relationship with Zhongshan Juren, and that suppliers wishing to purchase 3-pin plugs manufactured by Ching Cheng Wire Material Co should contact them directly instead of purchasing through intermediaries.

## Differentiating between compliant and non-compliant plugs

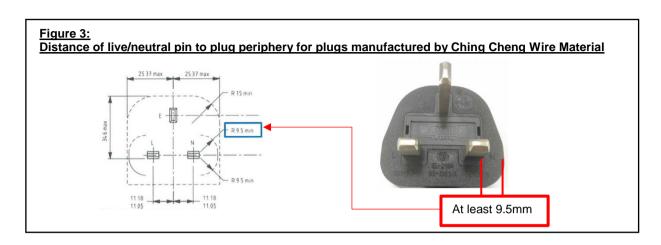
Plugs compliant to SS-145-1 supplied by Ching Cheng Wire Material Co (Figure 1) are visually distinct from the plugs non-compliant with SS-145-1 supplied by Zhongshan Juren (Figure 2).

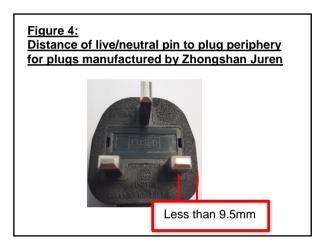




Plugs manufactured by Ching Cheng Wire Material Co have a distance of at least **9.5mm** from the live/neutral pin to the plug periphery (Figure 3) whereas plugs supplied by Zhongshan Juren have a distance of less than 9.5mm from the live/neutral pin to the plug periphery (Figure 4).







## Actions to be taken by Registered Suppliers

Notwithstanding being labelled as models EL-210 and/or EL-210A, the non-compliant 3-pin plugs manufactured by Zhongshan Juren are not the same and are therefore considered unregistered Controlled Goods. Registered Suppliers are reminded that any supply of unregistered Controlled Goods in Singapore is a punishable offence.

If you are a Registered Supplier involved in the supply of non-compliant plugs (including the sale of electrical appliances incorporating the affected plugs), you are strongly encouraged to contact ESG for further information and to assist in investigations.

Kindly note that failure to contact ESG may result in loss of lead time for Registered Suppliers to voluntarily rectify/remove any breaches of safety standards without any legal repercussions.



To inform ESG that you are currently supplying the affected plugs, or for further clarification on this circular, please contact Mr. Mark Ng at Mark Ng@enterprisesg.gov.sg.

Yours Faithfully Deputy Director, Consumer Protection, Weights & Measures Division (This is computer generated, no signature is required)